

# European Truck Warranty & Roadside Assistance

Protect your investment with EPG Global's exclusive truck warranty and roadside assistance package

In partnership with **TIP**, Europe's leading roadside assistance provider, and **CCN**, an innovative European TPA Claims Service Provider.

Your truck is your livelihood. Make sure you protect it with EPG Global's exclusive warranty and roadside assistance package. We offer coverage on all your truck's major components plus many more besides. With EPG Global, you have the reassurance that your vehicle will be fixed and back on the road as quickly as possible.

Without EPG Global warranty and roadside assistance cover	With EPG Global warranty and roadside assistance cover
<ul style="list-style-type: none"> <li>! Risk of critical components not covered meaning you pay the cost of replacements and repairs</li> </ul>	<ul style="list-style-type: none"> <li>✓ Cover for major components including engine, transmission, hydraulics, turbocharger, fuel and water pumps plus many more – see overleaf</li> </ul>
<ul style="list-style-type: none"> <li>! Higher driver downtime if you cannot get back on the road as quickly as possible</li> </ul>	<ul style="list-style-type: none"> <li>✓ Our qualified engineers are committed to getting you back on the road as quickly as possible</li> </ul>
<ul style="list-style-type: none"> <li>! Waiting for assistance when speed of response and clear communication are essential</li> </ul>	<ul style="list-style-type: none"> <li>✓ Roadside assistance is available 24/7, 365 days per year with customer support available in 15 European languages</li> </ul>
<ul style="list-style-type: none"> <li>! Wasting time speaking to different garages, repair shops and chasing your repayments</li> </ul>	<ul style="list-style-type: none"> <li>✓ Our cover is hassle free – once you sign up for our warranty and roadside assistance package, you just need to give us a call in the event of a breakdown and we will handle it all from there</li> </ul>

## About EPG Global



Established for over 30 years and based in London, EPG Global has provided extended warranties on hundreds of thousands of vehicles, machinery and equipment around the world. World leading machinery manufacturers entrust EPG Global to manage their extended warranty programmes on their behalf.

## About TIP



TIP offers an extensive breakdown recovery service for your transport equipment in Europe, with round the clock support, 365 days per year. TIP's certified engineers and Class A mechanics provide excellent maintenance services, whether they are performed in one of TIP's many European workshops or roadside through its evergrowing fleet of mobile service units. With the availability of customer support in 15 languages, TIP or one of their authorised partners will get you back on the road as soon as possible.

## About CCN



CCN (Claims Corporation Network) is a European TPA Claims Service Provider, assuring easy access to digital solutions and simple ways to report, track and trace customer's claims and requests. The main objective is to take out unnecessary delays and service dissatisfactions, resulting in a care-free customer journey.



## We offer extensive coverage for all the major components plus many more besides:

### Engine

Internally lubricated parts limited to:

- Bearings
- Cam Followers
- Cam Shaft / Bearings
- Connecting Rods / Bearings
- Constant Velocity Valve
- Crankshaft
- Hydraulic Lifters
- Intake/ Exhaust Valves / Guides
- Main Thrust Washers
- Oil Pan, Cooler, Housing, Oil Pump Housing
- Oil Pump Gears, Pick Up Screen /
- Tube / Relief Spring / Valves
- Pistons, Piston Rings, Cooling Jets,
- Pushrods, Rocker Arms, Shafts
- Timing Chain / Gears / Tensioners /Cover
- Valve Keepers (Locks) / Retainers/ Springs / Cover / Wrist Pins
- Flywheel
- Exhaust Manifold
- Intake Manifold
- Thermostat Housing, Vibration Damper

**Note:** Engine Block, Cylinder Liners / Heads are covered ONLY if damaged by a covered component: No seals, O-Rings or Gaskets are covered

### Differentials

- Axle Shafts
- Bearings / Bushings / Carrier Case
- Gears Sets
- Limited Slip - Clutch Pack
- Power Divider, Bearings, Gears,
- Shafts, & Shift Fork

**Note:** The Differential Housing is covered ONLY if damaged by a covered component"

### Aftertreatment

- DPF Filter (Only)
- EGR Valve(s)
- Cooler, Cooler Lines
- Doser Valve: Cylinder Valve, Elbow, Fitting, Plunge, Transducer, & Tube
- SCR: Catalyst, Doser Connectors, Injection System
- DOC, DEF, & BPV Systems

**Note:** Includes sensors for all internal Aftertreatment Systems

### Transmission

- Bands
- Bearings
- Blockers
- Bushings
- Drums
- Gear Sets
- Governor
- Oil Pump
- Shafts
- Shift Forks
- Synchronizers
- Thrust Washers
- Torque Converter
- Valve Body
- Power take off (original manufactured fit only)

**Note:** Transmission Case ONLY covered if damaged by a covered component.

### Turbocharger

- Turbo(s) Include: Bearings,
- Variable Vane Assembly,
- Turbine
- Shaft/Housing
- Fuel Injectors Includes: Injectors
- Hard Lines / Pump
- Fuel Pump(s)
- Water Pump Includes : Bearings,
- Housing, Impeller, Seals & Water
- ECM Unit

## How to apply for your truck warranty and roadside assistance package:

Please visit our website [www.eu-truckwarranty.com](http://www.eu-truckwarranty.com) to purchase your warranty and roadside assistance package.

**Scan our QR code on the right-hand side with your smart phone camera to go directly to our website.**



Our European truck warranty package offers two levels of coverage options:

- 6 Months/100,000 km coverage
- 12 Months/250,000 km coverage

Warranty coverage eligible for Class 3-7 trucks only and the model age must be up to 10 years and within 750,000 km from the date of first registration.

Vehicle must have less than 750,000 km on both the odometer and Engine Control Module to qualify. Only truck units covered, trailers excluded.

## How to make a claim

Contact **+32 (0)119 48671** and an engineer will be sent to your location. If your vehicle cannot be repaired at your location, it will be towed to the nearest workshop for repair at no extra charge. All claims exclude VAT and limits apply - please see our Terms & Conditions for full details.

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